

Student Satisfaction Report of Bokaro Steel Mines College (2023-2024)

Introduction

Bokaro Steel Mines College is committed to providing quality education and ensuring a holistic learning experience for its students. The Student Satisfaction Survey (SSS) for the academic year 2023-2024 was conducted to assess various aspects of the college, including teaching quality, infrastructure, student support services, and overall campus environment. The feedback gathered from students helps the institution identify strengths and areas for improvement.

Methodology

The survey was conducted among undergraduate students across different disciplines. A structured questionnaire was used, covering aspects such as curriculum design, faculty performance, teaching-learning process, library facilities, extracurricular activities, and overall student support systems. The responses were collected both online and offline to ensure comprehensive participation.

Key Findings

1. Teaching-Learning Process

Students expressed a high level of satisfaction with the teaching-learning process at Bokaro Steel Mines College. Key observations include:

- **Faculty Performance:** 85% of students rated faculty members as highly competent and approachable.
- **Teaching Methods:** 80% of students appreciated the use of modern teaching aids such as smart boards, projectors, and ICT tools.
- **Course Content:** 78% of students found the curriculum relevant and well-structured to meet industry needs.

2. Infrastructure and Facilities

The college provides well-maintained infrastructure, contributing to a positive learning environment. Student feedback highlighted:

- **Classroom Facilities:** 82% of students were satisfied with classroom conditions, including seating arrangements and ventilation.
- **Library and Digital Resources:** 75% of students found the library well-equipped with essential books and digital resources.
- **Laboratories:** 80% of science and technical students were satisfied with laboratory facilities and equipment availability.

ATTESTED
R. P. Shukla
Principal
B S. M. College, Bhawanainpur

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3. Student Support Services

Bokaro Steel Mines College provides various support services to enhance student learning and well-being. The survey indicated:

- **Counseling Services:** 72% of students appreciated the availability of academic and personal counseling services.
- **Grievance Redressal Mechanism:** 77% of students acknowledged that their concerns were addressed effectively.
- **Scholarship and Financial Aid:** 74% of students benefited from the scholarship programs and financial assistance schemes.

4. Extracurricular and Co-curricular Activities

The institution encourages student participation in extracurricular and co-curricular activities for holistic development. Survey results showed:

- **Cultural Activities:** 85% of students enjoyed participating in college festivals, debates, and literary events.
- **Sports Facilities:** 78% of students expressed satisfaction with sports infrastructure availability.
- **NSS and Social Initiatives:** 81% of students appreciated community service opportunities through NSS programs.

5. Placements and Career Guidance

Career guidance and placement support play a crucial role in student development. Feedback in this area included:

- **Placement Opportunities:** 35% of students were satisfied with placement support and training provided by the institution.
- **Internship Opportunities:** 70% of students benefited from internships that enhanced practical learning.
- **Skill Development Programs:** 75% of students found workshops and seminars beneficial for career preparation.

6. Overall Student Satisfaction

The overall student satisfaction level at Bokaro Steel Mines College for 2023-2024 was **80%**, indicating a positive learning environment with areas for further improvement.

Areas for Improvement

Despite the positive feedback, students suggested the following areas for enhancement:

1. **Wi-Fi and Internet Access:** Some students requested improved Wi-Fi connectivity across the campus.
2. **Skill Development Programs:** Students requested additional training in emerging technologies and soft skills.

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B S. M. College, Bhawanainpur

3. **Cafeteria Facilities:** Improvement in the quality and variety of food options in the cafeteria was recommended.
4. **Public Transport Connectivity:** Enhanced transportation facilities for students commuting from distant areas.

Conclusion

The Student Satisfaction Report for Bokaro Steel Mines College (2023-2024) reflects a positive outlook on various aspects of college life. The institution remains committed to continuous improvement, addressing student concerns, and enhancing the overall academic experience. The feedback provided will serve as a roadmap for the college administration to implement necessary changes, ensuring that students receive quality education and support for their holistic development.

Student Satisfaction Survey (SSS) Committee

To ensure a transparent and effective student satisfaction survey, the following committee members were involved in the planning, execution, and analysis of the survey:

1. Prof. R P Shukla – Chairperson
2. Prof. Birendra Kumar Vishwakarma – IQAC, Coordinator *B.K. Vishwakarma*
3. Prof. G.C. Yadav – Head, Student Affairs (Coordinator) *G.C. Yadav*
4. Prof S. B. Singh – Faculty Representative, Department of Science *S.B. Singh*
5. Prof. Shree Ram Singh – Faculty Representative, Department of Humanities *Shree Ram Singh*
6. Prof. B.B. Singh – Faculty Representative, Department of Commerce *B.B. Singh*
7. Dr. Shanti Kumari – Faculty Representative, Department of Social Sciences *Shanti Kumari*
8. Prof. C.B. Choubey – Administrative Staff Representative *C.B. Choubey*
9. Mr. Pranav Kumar – Undergraduate Program *Pranav Kumar*
10. Mr. Rajanish Kumar Yadav, Alumni Representative *Rajanish Kumar Yadav*

The committee played a pivotal role in ensuring that student voices were heard and that the data collected was analyzed objectively to drive improvements in the institution.

ATTESTED
R.P. Shukla
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